



**CertiWood**  
Technical Centre

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Satisfaction  
Guaranteed

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# 95%+customer Satisfaction

In a recent customer satisfaction survey, CertiWood member companies expressed overwhelming approval and support in the following aspects of service:

- Level of service
- Technical abilities
- Accessibility and responsiveness
- Quality of the information
- Follow-up if required
- Confidence in the service
- Value received



How CertiWood Services Compare to their Competitors:

"Speed, one on one service, quick response"

"one stop for all services we require"

"less bureaucratic"

What our Customers are Saying:

"CertiWood provided the know-how to successfully troubleshoot through the product development stage and deliver the testing we needed to get our I-joists certified."



I was pleased with the friendly service and problem solving skills of the CertiWood team . They ensured all testing was done by the book to meet all industry and regulatory standards."

Dan Price  
Manager Marketing and Business Development



**Synergy**Pacific

"The dedicated technical centre staff did a great job of both testing our proprietary postproducts and helping us get U.S. acceptance."

Randy Toop  
Quality Control Manager



"Testing conducted at the CertiWood Technical Centre was a key factor in bringing our laminated beam products to market in a timely and profitable manner."

Fred Wright  
LP Golden, Quality Control Supervisor.



## Certification, Testing & Product Development for the Wood Industry.

CertiWood™ is Canada's Most Experienced Engineered Wood Products Testing and Certification Agency.

A wide range of services are now available to EWP manufacturers:

- Product certification
- Product development testing
- Quality inspections and auditing
- Technical support



Call us for a Quote.

**Toll Free 1-866-981-4177**

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